

# Adjustment / return form



Hello,

Order number:  
Customer number:

Should your sunglasses not meet your expectations yet, we are glad to adjust them for you quickly and free of charge within the 30 day right of return period.

## 1. Your ordered glasses:

Adapt values	Return	Reason for return	Reason for return:
			<b>82</b> Shape
			<b>83</b> Colour / pattern
			<b>84</b> Workmanship / quality
			<b>85</b> Too wide
			<b>86</b> Too narrow
			<b>87</b> Fits too high
			<b>88</b> Fits too low
			<b>89</b> Does not match description
			<b>90</b> Wrong item
			<b>91</b> Frame is defective
			<b>92</b> Tint of lenses
			<b>93</b> Visual problems
			<b>94</b> Other:

Voucher code: \_\_\_\_\_

Further remarks: \_\_\_\_\_

## 2. Specify your corrected prescription values:

You can check the prescription values of the delivered glasses on your invoice.

	Sphere (S/SPH)	Cylinder (CYL)	Axis (A/AXIS)	Pupillary distance (PD)
R	<input type="text"/> Please indicate +/- dpt	<input type="text"/> Please indicate +/- dpt	<input type="text"/> °	<input type="text"/> mm
L	<input type="text"/> Please indicate +/- dpt	<input type="text"/> Please indicate +/- dpt	<input type="text"/> °	<input type="text"/> mm

Date of your prescription (must have been taken within the last 2 years): \_\_\_\_\_

Your telephone number for further questions: \_\_\_\_\_

Remarks for our opticians: \_\_\_\_\_

### Only for varifocals

	Addition (ADD)
R	<input type="text"/> dpt
L	<input type="text"/> dpt

Please choose:

Normal field of view

Advanced field of view

Maximum field of view

**See reverse side for final price**

## 3. Choose your quality lenses *Details see reverse side*

<input type="checkbox"/> <b>Standard</b>	Standard Quality lenses	£ 25.00
<input type="checkbox"/> <b>Comfort</b>	- 20 % thinner & lighter	£ 64.95
<input type="checkbox"/> <b>Premium</b>	- 40 % thinner & lighter	£ 99.95
<input type="checkbox"/> <b>Premium +</b>	- 60 % thinner & lighter	£ 144.95

### Glass processing/Glass tint:

**85% Tint (included)**

Brown  Grey  Green

**Photochromic lenses (self-tinting) (from £ 79.95)**

Brown  Grey

**Lotus effect (+ £ 19.95) optional**

The "lotus effect" repels water and fat with a drip-off effect.

With a sphere of more than +/- 6 dpt and/or a cylinder from +/- 2 dpt we will charge £ 29.95 extra per lens (except for Premium + lenses).

Do you have any questions? Our opticians are glad to help you:

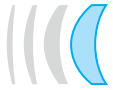



☎ 0800 - 472 5457    ✉ service@misterspex.co.uk

Monday - Friday from 8 am to 5 pm, free of charge.

- ✓ 30-Day Money Back Guarantee
- ✓ Assembled in our Berlin workshop
- ✓ Free delivery and returns




# More information on lenses

Always included in the price: ✓ Scratch & impact resistant lenses ✓ AR coating ✓ UV Filter

Standard	Comfort	Premium	Premium +
 <p>Quality lenses</p> <p>Refractive index of 1,5 Recommended until +/- 2 dpt</p>	 <p><b>- 20%</b> Thinner &amp; lighter</p> <p>Refractive index of 1,6 Recommended until +/- 4 dpt</p> <p>✓ Dirt repellent</p>	 <p><b>- 40%</b> Thinner &amp; lighter</p> <p>Refractive index of 1,67 Recommended from +/- 4 dpt</p> <p>✓ Dirt repellent ✓ Minimises eye distortion ✓ Flatter lenses</p>	 <p><b>- 60%</b> Thinner &amp; lighter</p> <p>Refractive index of 1,74 Recommended from +/- 6 dpt</p> <p>✓ Dirt repellent ✓ Minimises eye distortion ✓ Flatter lenses ✓ £29.95 surcharge for prescription values &gt; +/- 6dpt is not applicable</p>
<p><b>£ 25.00</b> Price per pair</p>	<p><b>£ 64.95</b> Price per pair</p>	<p><b>£ 99.95</b> Price per pair</p>	<p><b>£ 144.95</b> Price per pair</p>

## Only for varifocals

Final price for varifocal lenses:

<p><b>Normal field of view</b> standard</p>  <p>Glasses for all visual requirements Clear vision at varying distances - near, intermediate and far</p>	<p>● standard lenses: <b>£ 94.95</b> ● comfort lenses: <b>£ 144.90</b> ● premium lenses: <b>£ 184.90</b></p>
<p><b>Advanced field of view</b> up to 40% larger</p>  <p>Increased visual comfort due to an extended visual field (up to 40%) for a shorter adjustment period</p>	<p>● standard lenses: <b>£ 194.90</b> ● comfort lenses: <b>£ 244.85</b> ● premium lenses: <b>£ 284.85</b></p>
<p><b>Maximum field of view</b> up to 60% larger</p>  <p>Ideal for customers with high correction values due to further enhanced field of vision.</p>	<p>● standard lenses: <b>£ 224.90</b> ● comfort lenses: <b>£ 294.85</b> ● premium lenses: <b>£ 354.85</b> ● pr.-PLUS lenses: -</p>

## Pupillary distance not at hand?

Send us a frontal photo with a ruler above the eyes at [service@misterspex.co.uk](mailto:service@misterspex.co.uk):



1. The image should be sharp and well lit.
2. Stand at a distance of approx. 1 meter from the camera.
3. Look straight ahead into the camera.

Indicate your order number and our opticians will calculate your pupillary distance for you!

More than 1 million satisfied customers

TRUSTPILOT

