

Adjustment / return form



Hello,

Order number:

Customer number:

Should your glasses not meet your expectations yet, we are glad to adjust them for you quickly and free of charge within the 30 day right of return period.

1. Your ordered glasses:

Adapt values

Return

Reason for return

Reason for return:

- 82 Shape
- 83 Colour / pattern
- 84 Workmanship / quality
- 85 Too wide
- 86 Too narrow
- 87 Fits too high
- 88 Fits too low
- 89 Does not match description
- 90 Wrong item
- 91 Frame is defective
- 92 Tint of lenses
- 93 Visual problems
- 94 Other:

Voucher code: _____

Further remarks: _____

2. Specify your corrected prescription values:

You can check the prescription values of the delivered glasses on your invoice.

	Sphere (S/SPH)	Cylinder (CYL)	Axis (A/AXIS)	Pupillary distance (PD)
R	<input type="text"/> Please indicate +/- dpt	<input type="text"/> Please indicate +/- dpt	<input type="text"/> °	<input type="text"/> mm
L	<input type="text"/> Please indicate +/- dpt	<input type="text"/> Please indicate +/- dpt	<input type="text"/> °	<input type="text"/> mm

Date of your prescription (must have been taken within the last 2 years): _____

Your telephone number for further questions: _____

Remarks for our opticians: _____

Only for varifocals

	Addition (ADD)
R	<input type="text"/> dpt
L	<input type="text"/> dpt

Please choose:

- Normal field of view
- Advanced field of view
- Maximum field of view

See reverse side for final price

3. Choose your quality lenses *Details see reverse side*

<input type="checkbox"/> Standard	Standard Quality lenses	included
<input type="checkbox"/> Comfort	- 20 % thinner & lighter	£ 34.95
<input type="checkbox"/> Premium	- 40 % thinner & lighter	£ 74.95
<input type="checkbox"/> Premium +	- 60 % thinner & lighter	£ 119.95

Glass processing/Glass tint (optional)

With lotus effect (+ £ 14.95)

The "lotus effect" repels water and fat with a drip-off effect:



85% Tint (+ £ 19.95)

- Brown
- Grey
- Green

Photochromic lenses (self-tinting) (from £ 79.95)

- Brown
- Grey

With a sphere of more than +/- 6 dpt and/or a cylinder from +/- 2 dpt we will charge £ 29.95 extra per lens (except for Premium + lenses).

Do you have any questions? Our opticians are glad to help you:

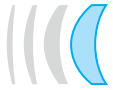



☎ 0800 - 472 5457 ✉ service@misterspex.co.uk

Monday - Friday from 8 am to 5 pm, free of charge.

- ✓ 30-Day Money Back Guarantee
- ✓ Assembled in our Berlin workshop
- ✓ Free delivery and returns




More information on lenses

Always included in the price: ✓ Scratch & impact resistant lenses ✓ AR coating ✓ UV Filter

Standard	Comfort	Premium	Premium +
 <p>Quality lenses</p> <p>Refractive index of 1,5 Recommended until +/- 2 dpt</p>	 <p>- 20% Thinner & lighter</p> <p>Refractive index of 1,6 Recommended until +/- 4 dpt</p> <p>✓ Dirt repellent</p>	 <p>- 40% Thinner & lighter</p> <p>Refractive index of 1,67 Recommended from +/- 4 dpt</p> <p>✓ Dirt repellent ✓ Minimises eye distortion ✓ Flatter lenses</p>	 <p>- 60% Thinner & lighter</p> <p>Refractive index of 1,74 Recommended from +/- 6 dpt</p> <p>✓ Dirt repellent ✓ Minimises eye distortion ✓ Flatter lenses ✓ £29.95 surcharge for prescription values > +/- 6dpt is not applicable</p>
included	£ 34.95 Price per pair	£ 74.95 Price per pair	£ 119.95 Price per pair

Only for varifocals

Final price for varifocal lenses:

<p>Normal field of view standard</p>  <p>Glasses for all visual requirements Clear vision at varying distances - near, intermediate and far</p>	<p>● standard lenses: £ 69.95 ● comfort lenses: £ 119.90 ● premium lenses: £ 159.90</p>
<p>Advanced field of view up to 40% larger</p>  <p>Increased visual comfort due to an extended visual field (up to 40%) for a shorter adjustment period</p>	<p>● standard lenses: £ 169.90 ● comfort lenses: £ 219.85 ● premium lenses: £ 259.85</p>
<p>Maximum field of view up to 60% larger</p>  <p>Ideal for customers with high correction values due to further enhanced field of vision.</p>	<p>● standard lenses: £ 199.90 ● comfort lenses: £ 269.85 ● premium lenses: £ 329.85 ● pr.-PLUS lenses: £ 439.85</p>

Pupillary distance not at hand?

Send us a photo with your desired glasses to service@misterspex.co.uk:



1. The image should be sharp and well lit.
2. Stand at a distance of approx. 1 meter from the camera.
3. Look straight ahead into the camera.

Indicate your order number and our opticians will calculate your pupillary distance for you!

More than 1 million satisfied customers

TRUSTPILOT

